



Oakland Care

Make *your* home an
Oakland Care home



Welcome to Oakland Care

We are delighted to welcome you to Oakland Care. We are a family owned business with many years' specialist experience and commitment to providing care in our two distinctive Care Homes.

We have come a long way and evolved to meet the changing needs of our residents and their families. We are proud of each care home and the handpicked staff who work in them striving to develop as social care progresses to meet the requirements of elderly people today.

We work closely with our clinical colleagues to offer the very best care which enables a sense of wellbeing and as much independence as possible within supportive and high quality surroundings.

Our watchword at Oakland is this is *your* 'Home' not just a care home and it is a pleasure to share this with you.

We offer two beautiful care homes in West Sussex, with luxurious accommodation and first class care facilities to ensure that your loved ones are well looked after during their retirement years.



Oakland Grange is situated in a residential area on the borders of Rustington and Littlehampton close to the coast. Originally, a large Edwardian house extended to offer spacious facilities. It is set in a south facing mature garden with a sun terrace overlooking the lawns beyond.



Oakland Court is established within the coastal village of Felpham, near Bognor Regis facing south by the sailing club with the promenade and sea only a short walk away. It is enclosed by a lovely secluded cottage style garden with seating in a sheltered courtyard and patio.



“Whilst professionalism is to be expected the love and dedication given by the carers was outstanding.”

Accommodation *and* facilities



At Oakland we believe we must invest continuously to ensure our care homes are decorated and equipped to the standard which means our residents are at the heart of our business.



Oakland Court

Both our care homes offer private en-suite bedrooms which are decorated to a high standard with soft furnishings and light oak style furniture to suit most tastes if residents prefer not to bring their own. Many have profiling beds which can be adjusted for comfort and care giving. We do encourage residents to personalise their rooms by bringing pictures and mementoes so they can feel 'at home'.

All rooms are centrally heated and have their own telephone and television with a talkback call bell to ring for staff assistance. Some ground floor rooms have doors directly onto the garden or patios.



Oakland Grange



Oakland Grange



Oakland Court

Specially adapted bath and shower areas are available for those who may need a little more help to enjoy the comfort of bathing whilst feeling secure. Dedicated hair and therapy salons are utilised by visiting hairdressers and chiropodists.



Oakland Court



Oakland Court



Oakland Grange

Both care homes have well-appointed comfortable lounges leading onto light filled conservatories overlooking their gardens. These provide spacious open areas to relax or participate in activities and entertainment as well as entertain families and friends.



Oakland Grange



Oakland Court

Hotel style dining rooms with table service where visitors can join residents by arrangement to enjoy a choice of freshly prepared meals. Our professional chefs utilise local quality suppliers and tailor seasonal menus to suit all dietary requirements and preferences. We understand that meals are a highlight for many residents and presentation enhances enjoyment.



*"We always felt happy to leave him
(Robert) with you all knowing
you would care for him as he was a
precious member of our family."*



"As time went by it was more and more apparent how expert you are in the care of the residents and also their families!"

Our greatest asset are our handpicked team of dedicated staff who offer a personal care service delivered 24 hours a day with warmth and expertise.

Staff *and* care services



Oakland Grange team



Oakland Court team

We continuously invest in training to support a quality of care in which we can all feel proud and meets the needs and expectations of our residents and their families.

Our values include developing 'our own staff in the Oakland way'. So those who wish to take up opportunities can forge a career in the modern care profession and everyone can be the best they can be.

Our staff levels are adjusted to reflect the needs of personalised care for our residents which can change from time to time.

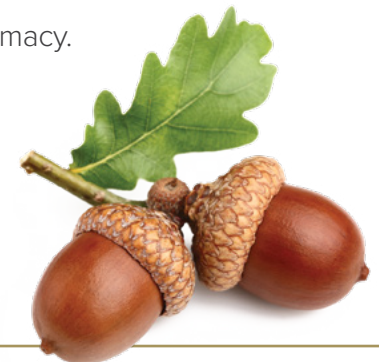
Sharing feedback so that we can acknowledge success and sometimes improve outcomes is essential to striving towards excellence.

The expertise of our catering, housekeeping, laundry and maintenance staff complement the care we provide.

Our qualified Managers support and guide the team with an open door policy as a priority to residents and families so that they can be reassured.

We have accounting and administrative staff who are experts in business matters and work in collaboration behind the scenes.

Our staff are enhanced by working in partnership with external professionals such as the local GP practice and Pharmacy.



We provide services bespoke to your personal requirements because everyone is different.



Some people wish to come for convalescence or respite for a much needed break. Others want to try out 'care home life' before making that commitment.

Each of our care homes offers this facility for short term care.

Whilst others are definitely looking for long term care and choose to make Oakland their permanent home. We will pay a great deal of attention to ensure that we can meet their needs before they arrive and use the first few weeks to build on this vital necessity.

Some people select respite and then do not want to leave the comfort and security Oakland can offer.

We involve our residents to ensure that we can meet their care needs and listen to families so they can relax with confidence. Knowing about our resident's lives help us to begin to make a meaningful relationship. This together with their medical history and personal requirements mean we can create their plan of care. This will embrace the principles of good care practice and is updated to reflect if greater support is needed at any point.



"The attention to detail and sheer professionalism were exemplary."



We know how important it is to maintain friendships and associations and go on to make new ones. Our care homes are part of the local community with links to local churches, schools, colleges and organisations. Our weekly activities programme is varied and involves arts and crafts, entertainers, exercise and musicians influenced by the views of residents.

Celebrations and parties are an essential part of the life at Oakland with an invitation extended to guests to join us.

We encourage families and friends to visit at any time and see them very much as integral to the life of the care homes.



Your feedback is important to us so we actively encourage comments and any concerns to be raised openly so that we can discuss these as soon as possible.

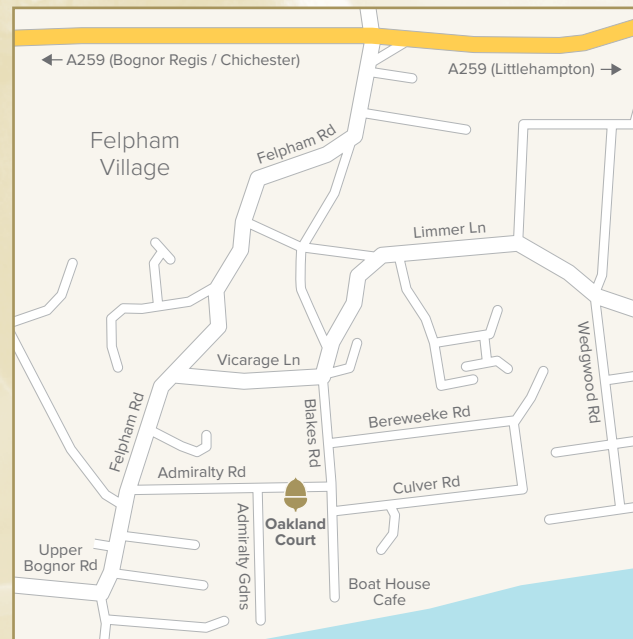
Oakland Care homes are registered with The Care Quality Commission, the independent regulator of all health and social care in England.



Oakland Grange



Oakland Care



www.oaklandcare.co.uk

find us on 

Oakland Court, Admiralty Road, Felpham
Bognor Regis, West Sussex PO22 7DW

phone: 01243 842400

email: court@oaklandcare.co.uk

Oakland Grange, St Floras Road
Littlehampton, West Sussex BN17 6BB

phone: 01903 715995

email: grange@oaklandcare.co.uk